



# Incident, Injury, Trauma and Illness Policy

## Reference:

Education and Care Services National Law Act 2010: Sections 174(2)  
Education and Care Services National Regulations 2011: Regulations 77, 85–87, 103, 177, 183  
Occupational Health and Safety Regulations 2007  
Australian Standards AS3745–2002, Emergency control procedures for buildings, structures and workplaces  
Children and Young Persons (Care and Protection) Act 1998  
National Quality Standards: Quality Area 2.1, 3.1 and 7.3

## Introduction

The National Regulations require an accurate Incident, Injury, Trauma and Illness Report to be kept and stored confidentially until the child is 25 years old. Under the national legislation, an education and care service must record details in the Incident, Injury, Trauma and Illness Report for the following occurrences:

- An incident in relation to a child.
- An injury received by a child
- Trauma to which a child has been subjected.
- An illness that becomes apparent.

## Goals

Policies and procedures (including documented records) must be in place to effectively manage the event of any incident, injury, trauma and illness that occurs in the service. Young children's innate desire to explore and test their growing capabilities is essential in developing wellbeing. Educators must consider the understanding of all of the elements of wellbeing, and ensure that programs also acknowledge the importance of risk management to provide a safe environment and reasonably protect children from potential harm.

## Strategies

### Incident, Injury, Trauma Record and Unwell Child Record

Details entered in the Incident, Injury, Trauma Record and the Unwell Child Record include the following:

- The name and age of the child.
- The circumstances leading to the incident, injury or trauma, or relevant circumstances surrounding the child becoming ill (including any symptoms).
- The time and date the incident occurred, the injury was received or the child was subjected to the trauma, or the apparent onset of the illness.
- The action taken by the service, including any medication administered, first aid provided or medical personnel contacted.
- Details of any person who witnessed the incident, injury or trauma, or the apparent onset of illness.



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- The name of any person the service notified, or attempted to notify, of any incident, injury, trauma or illness that a child suffered while being educated and cared for by the service, and the time and date of the notifications/attempted notifications.
- The name and signature of the person making an entry in the record, and the time and date that the entry was made.
- Signature of a parent/guardian to verify that they have been informed of the occurrence.
- All information will be included in the Incident, Injury, Trauma Record and the Unwell Child Record as soon as is practicable, but not later than 24 hours after the incident, injury or trauma, or the onset of the illness.

### Preventative Strategies

- Consider the planning of the physical environment and experiences, ensuring that the spaces are safe.
- Thoughtfully group children to effectively manage supervision and any potential risks to children's health and wellbeing.
- Respond to children in a timely manner. Provide reassurance and ensure children's emotional and physical wellbeing is paramount at all times.
- Regularly checking equipment in both indoor and outdoor areas for hazards, and taking the appropriate action to ensure the safety of the children when a hazard is identified.
- Reviewing the cause of any incident, injury or illness and taking appropriate action to remove the cause if required.
- Provide staff with access to appropriate up to date information, or professional development on the management of incidents.
- Maintain high levels of supervision at all times.

### The Approved Provider will:

- Ensure that the premises are kept clean and in good repair.
- Ensure that completed medication records are kept until the end of 3 years after the child's last attendance (Regulation 92, 183).
- Ensure that a parent/guardian of the child is notified as soon as is practicable, but not later than 24 hours after the occurrence, if the child is involved in any incident, injury, trauma or illness while at the service (Regulation 86).
- Ensure that incident, injury, trauma and illness records are kept and stored securely until the child is 25 years old (Regulations 87, 183).
- Ensure that there is a minimum of one educator with a current approved first aid qualification on the premises at all times.
- Ensure that children's enrolment forms provide authorisation for the service to seek emergency medical treatment by a medical practitioner, hospital or ambulance service or be transported in an



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ambulance. Note: Without this authorisation a child will not be permitted to be enrolled at Jannali Preschool as places the child at risk and compromises their safety.

- Ensure that in the event of a serious incident that a SI01 form is completed and submitted via the National Quality Agenda IT System within 24 hours. Refer to Regulation 12 Meaning of a Serious Incident for further information, which can be found on page 4 of this policy.

### **The Nominated Supervisor will:**

- Notifying parents/guardians immediately after an incident, injury, trauma or medical emergency, or as soon as is practicable.
- Requesting the parents/guardians make arrangements for the child or children involved in an incident or medical emergency to be collected from the service, or informing parents/guardians if an ambulance has been called.
- Notifying other person/s as authorised on the child's enrolment form when the parents/guardians are not contactable.
- Ensuring that regulatory and legislative responsibilities are met in relation to any incident, injury or medical emergency.
- Maintaining all enrolment and other medical records in a confidential manner.
- Regularly checking equipment in both indoor and outdoor areas for hazards, and taking the appropriate action to ensure the safety of the children when a hazard is identified.
- Reviewing the cause of any incident, injury or illness and taking appropriate action to remove the cause if required.

### **Educators and Staff will:**

- Record details of any incident, injury or illness in the Incident, Injury, Trauma Record and the Unwell Child Record as soon as is practicable but not later than 24 hours after the occurrence.
- Seek further medical attention for a child if required.
- Be aware of the signs and symptoms of illness/trauma.
- Be aware of individual children's allergies and immunisation status and use this knowledge when attending/responding to any incident, injury or illness.
- Respond to children showing signs of illness and begin monitoring the symptoms of the child, and recording as appropriate. Educators will contact the child's authorized person to inform them of the illness signs, or to request the collection of the child.
- In response to a child registering an elevated temperature of 37.8°C or higher, follow the High Temperature Procedure, and complete the Incident, Injury, Trauma Record or Unwell Child Record, as required.



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### Families will:

- Be informed of policies and procedures upon enrolment with regards to first aid, illness whilst at the service, and exclusion practices, including immunisation status and illnesses at the service.
- Inform the service of their child's particular requirements, and provide any relevant paperwork to the service, such as immunisation status, health plans, allergies etc.
- Be notified of any incident, injury, trauma, or illness as soon as is practicable, but no later than 24 hours after the noted incident, and will be provided with a copy of the report.
- Receive access to this policy and notification of its existence.
- Be provided access to information on children's development, the service program, and relevant health and wellbeing resources from the service.

### Regulation 12: Meaning of a serious incident:

- (a) The death of a child
- (i) while being educated and cared for by an education and care service; or
  - (ii) following an incident while being educated and cared for by an education and care service.
- (b) Any incident involving serious injury or trauma to, or illness of, a child while being educated and cared for by an education and care service;
- (i) which a reasonable person would consider required urgent medical attention from a registered medical practitioner e.g whooping cough, broken limb, anaphylaxis; or
  - (ii) for which the child attended, or ought reasonably to have attended, a hospital,
- (c) Any incident where the attendance of emergency services at the education and care service premises was sought, or ought reasonably to have been sought;
- (d) any circumstance where a child being educated and cared for by an education and care service;
- (i) appears to be missing or cannot be accounted for; or
  - (ii) appears to have been taken or removed from the education and care service premises in a manner that contravenes these regulations; or
  - (iii) is mistakenly locked in or locked out of the education and care service premises or any part of the premises.

### Evaluation and Review:

In accordance with R. 172 of the Education and Care Services National Regulations, the service will ensure that families of children enrolled at the service are notified at least 14 days before making any change to a policy or procedure that may have significant impact on the provision of education and care to any child enrolled at the service; a family's ability to utilise the service; the fees charged or the way in which fees are collected.



## Incident, Injury, Trauma and Illness Policy

### Links to other Policies/Documents

- Medical Conditions Policy
- First Aid and Medication Policy
- Incident, Injury. Trauma Record
- Unwell Child Record
- High Temperature Procedure
- Infectious Diseases Policy
- Administration of First Aid and Medication Policy